

Cath Petroskey

From: Rita Knorr <rknorr2383@wideopenwest.com>
Sent: Tuesday, December 10, 2013 4:29 PM
To: Cath Petroskey
Subject: Re: landlines

Dear Cath,

Thank you very much for your reply to my e-mail. It's very appreciated to know that someone does listen and answer.

I hope you can pass on this e-mail - especially so that the reps know what a good job you are doing!

In regards to the landlines - i'm a senior - but that's not my case - my case is as follows:

While my father was sick - back in the late 90's I tried wireless because it was slightly cheaper than the landline - until there was no electricity and I need emergency - MY PHONE DIDN'T WORK - with luck my neighbor still had a landline and I was able to use their phone to call emergency for my father.

Needless to say - I switched back to landline - so that if there is no electricity - i still have a phone. (i do have a cell phone - limited call for emergency when I'm on the road). Back in the power outage of 2003 - my mother was bedridden - with having a landline I was able to call emergency for her to be taken to the hospital.

I'm sure that alot of seniors have similar stories when it comes to landlines. They are reliable (unless of course if that wire goes down) - But if there is no electricity the landline is the only things seniors (or others who can't afford wireless or cell phones) rely on!!!!!!

I hope that this message gets passed along to the reps discussing this - they need to think about their parents (if they still have landlines and what would happen if they can't call emergency because of no phone.

Again, thank you Cath for your assistance in this and hope that this message gets passed to the reps. Have a good day as well as the reps.